



## MEDIA RELEASE

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# WORLD-FIRST AUSTRALIAN AGED CARE TECH COMPANY WELCOMES BUDGET REFORMS

The Australian creators of a world-first time saving technology that vastly improves the lives of residents in aged care have commended the Morrison Government for investing an additional \$17.7 billion in the sector over five years.

Humanetix founder Matt Darling said the funds will deliver overdue improvements in the aged care sector, including by increasing staff to resident care ratios and introducing mandatory reporting around how much care each resident receives.

“This budget boost sends a clear signal to the aged care sector that the Morrison Government has listened to the findings from the Royal Commission into Aged Care,” Mr Darling said.

“This year the Government’s total spend on aged care will be \$25.9 billion, which demonstrates that the Morrison Government needs the aged care sector to continue improving for our older Australians.

“It should give aged care providers the direction they were seeking to follow the Government’s lead and invest in technology that is proven to improve quality and safety for older Australians in aged care.”

Canberra-based firm Humanetix has developed a world-leading system that improves the care of aged care residents by enabling nurses and carers to spend more time with patients, rather than on administration.

“We are pleased to see that in this budget, the Government has adopted a Royal Commission recommendation that will see each aged care resident receive 200 minutes of care time per day by 2023,” Mr Darling said.

“Our ACE system will help make this happen because it enables nurses and carers to spend less time on admin and more time caring for residents.”

ACE is the only one of its kind, it has been rigorously [independently assessed](#), and it’s ready to roll out across the country.

“Our system has been proven to improve quality and safety of care and increase job satisfaction for carers. We know the system meets their needs because it was built with their input,” Mr Darling said.

ACE technology has been independently proven to free up 20 per cent of the time nurses and carers spend on paperwork, which can be diverted to patient care.

A 20 per cent increase in staff productivity gives each care worker an extra 96 minutes per shift and is the equivalent of adding an extra 15 full time care staff in a typical 150-bed home.

The Government also announced that from 1 July 2022, residential care providers will be required to report and publish care staffing minutes for each facility on the MyAgedCare website. Providers will also be required to report to residents and their families on care delivered.

“It is encouraging to see an increase in accountability, however, it’s important that this reporting is accurate and created in real time,” Mr Darling said.

“That’s why innovative technologies like ACE will be critical for ensuring our nurses and carers can focus their time and energy on residents, while meeting the new mandatory reporting requirements.”

Humanetix Executive Director Lindsay Bevege says while this budget’s funding allocation won’t fix all issues in the aged care sector, it is a much-needed boost for aged care providers.



“We’ve been hearing from providers that they’ve been waiting for this budget announcement to figure out which direction to go next, and what this shows is that there’s a clear focus on improving safety, quality and transparency through technology and innovation,” Mr Bevege said.

“It can’t be any clearer – the Government wants the aged care sector to use technology and innovation to improve the quality of care for older Australians – and we have world-class, home-grown tech ready to roll out.

“Innovative technology solutions are required to deliver the mandated improvement in the quality of care, and Humanetix does this at a small fraction of the additional budget supplement of \$10.00 per resident per day.”

ACE has been operating as a Federal Government-funded pilot program for nearly two years at the Jindalee Aged Care Residence, a 170-bed facility in Canberra.

In 2019–20, the Australian Government spent \$13.4 billion on residential aged care. By rolling out ACE nationwide, it could lead to savings of more than \$1 billion per annum from improved care and health outcomes, and fewer hospital transfers.

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**About Humanetix:**

Humanetix creates next generation technology products that serve people. Its technologies have been developed as a response to the way IT systems can distract from rather than effectively support core responsibilities. Next generation Humanetix systems apply clinically devised rules to present relevant information and create records automatically. This technical breakthrough is dedicated to hardworking healthcare workers who cared for our founder’s daughter through her fatal illness.